



An entire team here for you.

Your Staples Business Advantage program gives you real people to support you every step of the way, from onboarding to ordering and beyond. Here's your dedicated team at a glance.

Staples Customer Service Team

Standing by to help with delivery and pricing inquiries, returns and backorder tracking, billing questions and more.

Live Chat as you shop Staples online
Email: GovernmentTeam@staples.com
Call: 888-212-7219
Monday-Friday 8 am – 8 pm ET

For faster service, self-service tools on SA:

- [Edit your profile](#)
- [Track an order](#)
- [Create a new user](#)
- [View or print order receipt](#)
- [Return an item](#)
- [Add a shipping location](#)

Customer Success Consultant

Account Restructures and Escalated Issues that Customer Care was unable to resolve.

Leighann Ordan
Email: Leighann.Ordan@Staples.com

Key Account Executive

Your partner for high-level solutions, ideas, and insights tailored to your organization's specific needs

NormaJean (NJ) Largent
Email: Normajeane.Largent@Staples.com
Phone: 803-727-0840
